

Alert number **[A12/0003/16](#)**



Notifying country	United Kingdom
Product category	Cosmetics
Type	Consumer
Product	Skin lightening product
Name	Super lightening - Antiseptic soap
Brand	Rapid'Clair
Batch number	Expiry date : 10/2017
Product description	Skin lightening soap contained in white cardboard box with orange text.
Risk type	Chemical
Legal provisions (at EU level) and European standards against which the product was tested and did not comply	The product contains hydroquinone (value indicated on the product: 1.99% by weight). Hydroquinone can cause skin irritation and dermatitis. The product does not comply with the Cosmetic Products Regulation.
Country of origin	Cameroon
Measures ordered by public authorities	Recall of the product from end users Other
Date of entry into force	27/11/2015

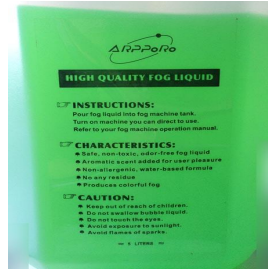
Alert number **[A12/0004/16](#)**



Notifying country	United Kingdom
Product category	Cosmetics
Type	Consumer
Product	Skin lightening product
Name	Body Treat / MAXITONER Clarifying Skin Beautifying Cream
Brand	Caring
Type / number of model	BN 019
Batch number	Unknown
Product description	Skin lightening cream supplied in cardboard box with orange front and white text.
Risk type	Chemical
Legal provisions (at EU level) and European standards against which the product was tested and did not comply	The product contains hydroquinone (value indicated on the product: 1.8% by weight). Hydroquinone can cause skin irritation and dermatitis. The product does not comply with the Cosmetic Products Regulation.
Country of origin	Nigeria
Measures ordered by public authorities	Import rejected at border Other
Date of entry into force	26/11/2015

Alert number

A12/0012/16



Notifying country

Italy

Product category

Chemical products

Type

Consumer

Product

Liquid for machines producing artificial fog

Name

HIGH QUALITY FOG LIQUID

Brand

ARPPoRO

Product description

Liquid intended to be put in machines producing artificial fog for parties, contained in a 5-litre plastic tank.

Risk type

Microbiological

Legal provisions (at EU level) and European standards against which the product was tested and did not comply

The liquid has a high total aerobic microbial count. There is a risk of contracting infections as the liquid could be inhaled through aerosol and get in contact with the eyes.

Country of origin

People's Republic of China

Measures ordered by public authorities

**Import rejected at border
Other**

Date of entry into force

03/11/2015

Alert number **[A12/0013/16](#)**



Notifying country **Italy**

Product category **Chemical products**

Type **Consumer**

Product **Liquid for machines producing soap bubbles**

Name **Bubble Liquid**

Brand **Unknown**

Product description **Liquid for machines that produce soap bubbles for parties, contained in 5-litre plastic tank.**

Risk type **Microbiological**

Legal provisions (at EU level) and European standards against which the product was tested and did not comply **The liquid has a high total aerobic microbial count. There is a risk of contracting infections as the liquid could be inhaled through aerosol and get in contact with the eyes.**

Country of origin **People's Republic of China**

Measures ordered by public authorities **Import rejected at border
Other**

Date of entry into force **03/11/2015**

Alert number **[A12/0001/16](#)**



Notifying country	The Netherlands
Product category	Toys
Type	Consumer
Product	Bow and arrow set
Name	BOWMAN high super
Brand	Nicky Toy
Type / number of model	Art nr 22529
Batch number	8717273225291; 15/22529NS02
Product description	Plastic bow with 3 arrows in holster. Packaging: cardboard and plastic.
Risk type	Choking
Legal provisions (at EU level) and European standards against which the product was tested and did not comply	The suction cups can detach from the projectiles. If a child puts them in the mouth, these can obstruct the airways. The product does not comply with the requirements of the Toy Safety Directive and the relevant European Standard EN 71-1.
Country of origin	People's Republic of China
Measures ordered by public authorities	Import rejected at border Other
Date of entry into force	28/10/2015

Alert number **[A12/0006/16](#)**

Notifying country	Portugal
Product category	Motor vehicles
Type	Consumer
Product	Passenger car / van
Name	Mégane, Scénic, Nouvel Espace, Kadjar, Trafic, Master
Brand	Renault
EC-type approval/model	Mégane III, Scénic III (X95), Nouvel Espace (JFC), Kadjar (HFE), Trafic III (X82) equipped with motor R9M, and Master III (X62) equipped with motor M9T.
Production dates	Production period: 14/10/2014 (Mégane III and Scénic III), 15/10/2015 (Trafic III), 16/10/2015 (Kadjar and Master III) and 20/10/2015 (Nouvel Espace);
Product description	Passenger car / van
Risk type	Injuries
Legal provisions (at EU level) and European standards against which the product was tested and did not comply	The drive rotor of the vacuum pump could break, leading to the immediate stop of the vacuum pump and consequent loss of braking assistance and loss of engine power.
Country of origin	France
Measures taken by economic operators	Recall of the product from end users Distributor
Date of entry into force	08/12/2015
Products were found and measures were taken also in	Bulgaria Germany Denmark Finland Croatia Ireland The Netherlands Sweden Slovenia

Alert number **[A12/0014/16](#)**

Notifying country **Germany**

Product category **Motor vehicles**

Type **Consumer**

Product **Passenger car**

Name **E Class**

Brand **Mercedes-Benz**

EC-type approval/model **Types: 212, 212 K, 212 G EC type approvals: e1*2001/116*0501*23, e1*2007/46*0200*24, e1*2007/46*0484*07**

Production dates **The vehicles in question were manufactured in 2015.**

Product description **Passenger car.**

Risk type **Injuries**

Legal provisions (at EU level) and European standards against which the product was tested and did not comply **Owing to the error in the assembly, the reverse assistance of the active engine bonnet could be missing. In the case of a frontal crash releasing the active engine bonnet, it cannot be ruled out that the engine bonnet would be pushed into the windscreen and place the passengers in danger.**

Country of origin **Germany**

Measures taken by economic operators **Recall of the product from end users
Manufacturer**

Products were found and measures were taken also in **Denmark
Spain
Finland
Croatia
Ireland
Iceland
The Netherlands
Norway
Portugal
Sweden
Slovenia
Slovakia
United Kingdom**

Alert number

A12/0015/16



Notifying country **Spain**

Product category **Toys**

Type **Consumer**

Product **Doll with toy pushchair and rattle**

Name **Sweet Ums Baby**

Brand **Fnanga Toys**

Type / number of model **P8857-1**

Batch number **8499660223881**

Product description **Set containing a plastic doll, a toy pushchair and a rattle packaged in a cardboard box with window.**

Risk type **Choking Injuries**

Legal provisions (at EU level) and European standards against which the product was tested and did not comply **The rattle can easily break, releasing small balls that small children can put into their mouth and choke on. Moreover, the toy pushchair easily collapses, posing a risk of injuries. The product does not comply with the requirements of the Toy Safety Directive and the relevant European standard EN 71-1.**

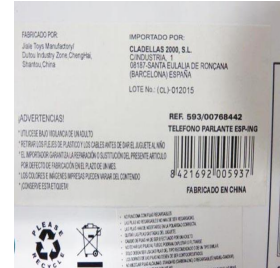
Country of origin **People's Republic of China**

Measures ordered by public authorities **Import rejected at border
Other**

Date of entry into force **21/12/2015**



Alert number **[A12/0016/16](#)**



Notifying country **Spain**

Product category **Toys**

Type **Consumer**

Product **Toy telephone**

Name **Study Telephone**

Brand **Intellect Toy**

Type / number of model **Ref. 593/00768442**

Batch number **8421692005937**

Product description **Battery-operated toy telephone with vocal features (Spanish/ English), coloured keys and an earpiece, supplied in cardboard box.**

Risk type **Choking**

Legal provisions (at EU level) and European standards against which the product was tested and did not comply **Two small green pieces on the cord connecting the telephone with the earpiece may easily detach. A small child may put these small parts in the mouth and choke on them. The product does not comply with the requirements of the Toy Safety Directive and the relevant European standard EN 71-1.**

Country of origin **People's Republic of China**

Measures ordered by public authorities **Import rejected at border
Other**

Date of entry into force **21/12/2015**

Alert number

[A12/0005/16](#)



Notifying country **United Kingdom**

Product category **Cosmetics**

Type **Consumer**

Product **Skin lightening product**

Name **Crème B.S.C - Black Spot Corrector**

Brand **Carotone - LIGHT AND NATURAL**

Batch number **Barcode: 6182000104309
Lot number: D196844 "S"**

Product description **Skin lightening cream in a small yellow and orange jar of 30ml. The product is supplied in yellow and orange outer box.**

Risk type **Chemical**

Legal provisions (at EU level) and European standards against which the product was tested and did not comply **The product contains hydroquinone (measured value: 3.83% by weight). Hydroquinone can cause skin irritation and dermatitis. The product does not comply with the Cosmetic Products Regulation.**

Country of origin **Ivory Coast**

Measures ordered by public authorities **Import rejected at border
Other**

Alert number **[A12/0017/16](#)**



Notifying country	France
Product category	Electrical appliances and equipment
Type	Consumer
Product	Laser lamp
Name	Mini Laser Firefly
Brand	IBIZA LIGHT
Type / number of model	LAS-S130RG-MULTI
Batch number	5420047114365
Product description	Laser lamp, class 3R, supplied with mains adapter.
Risk type	Damage to sight
Legal provisions (at EU level) and European standards against which the product was tested and did not comply	The instructions contain no information concerning safe use. Consequently, the laser could cause permanent injury to the eyes of users. The product does not comply with the requirements of the Low Voltage Directive and the relevant European standard EN 60825-1.
Country of origin	People's Republic of China
Measures taken by economic operators	Withdrawal of the product from the market Distributor
Date of entry into force	09/10/2015

Measures taken by economic operators

**Recall of the product from end users
Distributor**

Date of entry into force

10/12/2015

Products were found and measures were taken also in

**Cyprus
Luxembourg**

Alert number **[A12/0018/16](#)**

Notifying country **Germany**

Product category **Motor vehicles**

Type **Consumer**

Product **Pickup truck**

Name **Dodge**

Brand **Dodge RAM**

EC-type approval/model **Types: DS, DJ, D2, DD, DP, DX; EC type-approval: Individual approval**

Production dates **The vehicles in question were manufactured between 18 January 2011 and 7 October 2014.**

Product description **Pickup truck**

Risk type **Injuries**

Legal provisions (at EU level) and European standards against which the product was tested and did not comply **A chaffed steering wheel wire harness may cause an electrical short circuit and/or unintended deployment of the driver airbag. There is therefore an accident risk.**

Country of origin **United States**

Measures taken by economic operators **Recall of the product from end users
Manufacturer**

Alert number **[A12/0007/16](#)**

Notifying country **Greece**

Product category **Motor vehicles**

Type **Consumer**

Product **Motorcycle**

Name **KTM 125, 150, 250 SX and 250, 350, 450 SX-F**

Brand **KTM**

Production dates **The recall affects 2016 model year motorcycles.**

Product description **Motorcycle**

Risk type **Injuries**

Legal provisions (at EU level) and European standards against which the product was tested and did not comply

Individual spokes of the wheels may break while riding. This can overload the remaining intact spokes which could consequently break.

Country of origin **Austria**

Measures taken by economic operators **Recall of the product from end users
Distributor**

Date of entry into force **18/12/2015**

Products were found and measures were taken also in
**Austria
Denmark
Finland
Croatia
Norway
Portugal
Sweden
Slovenia
Slovakia
United Kingdom**

Alert number **[A12/0008/16](#)**

Notifying country **Greece**

Product category **Motor vehicles**

Type **Consumer**

Product **Motorcycle**

Name **Husqvarna 125, 250 TC and Husqvarna 250, 350, 450 FC**

Brand **Husqvarna**

Production dates **The recall affects 2016 model year motorcycles.**

Product description **Motorcycle**

Risk type **Injuries**

Legal provisions (at EU level) and European standards against which the product was tested and did not comply

Individual spokes of the wheels may break while riding. This can overload the remaining intact spokes which could consequently break.

Country of origin **Austria**

Measures taken by economic operators **Recall of the product from end users
Distributor**

Date of entry into force **18/12/2015**

Products were found and measures were taken also in **Austria
Finland
Norway
Sweden
Slovakia**

Alert number **[A12/0019/16](#)**



Notifying country	Spain
Product category	Furniture
Type	Consumer
Product	Adjustable office chair
Name	Unknown
Brand	Vincolo
Type / number of model	Model AXEL "D00202M"
Batch number	Unknown
Product description	Office chair with armrests.
Risk type	Injuries
Legal provisions (at EU level) and European standards against which the product was tested and did not comply	The chair has insufficient stability and strength. It could consequently fall over or break during use injuring the user. The product does not comply with the relevant European standard EN 1335.
Country of origin	People's Republic of China
Measures ordered by public authorities	Import rejected at border Other
Date of entry into force	22/12/2015

Alert number **[A12/0020/16](#)**



Notifying country	Spain
Product category	Toys
Type	Consumer
Product	Soft toy
Name	Unknown
Brand	Pelliche
Type / number of model	Ref 66228
Batch number	8425425662282
Product description	Brown teddy bear. The product has a label showing the importer's details, the reference and the bar code.
Risk type	Choking
Legal provisions (at EU level) and European standards against which the product was tested and did not comply	The toy contains small parts (the eye and the nose) that can easily detach. A child could put them in the mouth and choke on them. The product does not comply with the requirements of the Toy Safety Directive and the relevant European standard EN 71-1.
Country of origin	People's Republic of China
Measures ordered by public authorities	Import rejected at border Other
Date of entry into force	22/12/2015

Alert number **[A12/0021/16](#)**



Notifying country **Spain**

Product category **Toys**

Type **Consumer**

Product **Soft toy bag**

Brand **HIRALAL**

Type / number of model **2747 and 2748**

Product description **Plush bags in the shape of a camel. A zipper is placed on the back of the bag.**

Risk type **Choking**

Legal provisions (at EU level) and European standards against which the product was tested and did not comply **The zipper pull on the back of the bag can be easily removed. Small children can put this small part in the mouth and choke on it. The product does not comply with the requirements of the Toy Safety Directive and the relevant European standard 71-1.**

Country of origin **People's Republic of China**

Measures ordered by public authorities **Import rejected at border
Other**

Date of entry into force **22/12/2015**

Alert number **[A12/0010/16](#)**

Notifying country **Germany**

Product category **Motor vehicles**

Type **Professional**

Product **Lorry**

Name **Citan**

Brand **Mercedes-Benz**

EC-type approval/model **Type-approval number: e2*2007/46*0129* and e2*2007/46*0130* Type: 415**

Production dates **The vehicles affected were produced between 1 October 2012 and 2 September 2014.**

Product description **Lorry**

Risk type **Injuries**

Legal provisions (at EU level) and European standards against which the product was tested and did not comply **The connection between the backrest and the seat cushion on the rear bench seat may break. If it does so, the seat cushion drops approximately 6-7 cm. In the event of an accident, a person sitting on the seat may slip out from under the seat belt. This increases the potential risk of injury.**

Country of origin **France**

Measures taken by economic operators **Recall of the product from end users
Manufacturer**

Products were found and measures were taken also in **Finland
Sweden
Slovenia**

Alert number **[A12/0022/16](#)**

Notifying country	Germany
Product category	Motor vehicles
Type	Consumer
Product	Passenger car
Name	Accord, Civic, CR-V, Element, MDX, Odyssey, Pilot, Ridgeline
Brand	Honda
EC-type approval/model	Types: CF8, CG1, CG2, CG3, CG5, CG6, CH3, CH4, CM5, EM2, EN2, ES9, ES1, ES2, RD6, RD7, YH1, YH2, YD1, RL1, YF1, YF2, YK1
Production dates	Vehicles manufactured between 2000 and 2011 are affected.
Product description	Passenger car
Risk type	Injuries
Legal provisions (at EU level) and European standards against which the product was tested and did not comply	Owing to excess internal pressure, inflation of the driver airbag can cause the inflator to split and release metal fragments which can cause injury to the vehicle passengers.
Country of origin	Japan
Measures taken by economic operators	Recall of the product from end users Manufacturer
Products were found and measures were taken also in	Finland Iceland Sweden

Alert number **[A12/0023/16](#)**



Notifying country **Spain**

Product category **Toys**

Type **Consumer**

Product **Whistle in the form of a snake**

Name **Unknown**

Brand **Peñastigi**

Type / number of model **Ref 869**

Batch number **Unknown**

Product description **Whistle in the form of a snake contained in a transparent plastic bag, bearing on the attached label the word: TOYS.**

Risk type **Choking**

Legal provisions (at EU level) and European standards against which the product was tested and did not comply **The whistle can easily detach. A child could put it in the mouth and choke on it. The product does not comply with the requirements of the Toy Safety Directive and the relevant European standard EN 71-1.**

Country of origin **People's Republic of China**

Measures ordered by public authorities **Import rejected at border
Other**

Date of entry into force **23/12/2015**

Alert number **[A12/0024/16](#)**

Notifying country **Germany**

Product category **Motor vehicles**

Type **Consumer**

Product **Motorcycle**

Name **YZF-R1, YZF-R1M**

Brand **Yamaha**

EC-type approval/model **Type: RN32; EC type-approval: e13*2002/24*0740**

Production dates **The vehicles concerned were manufactured in 2015.**

Product description **Motorcycle**

Risk type **Injuries**

Legal provisions (at EU level) and European standards against which the product was tested and did not comply **The gear pinions may break, which may lead to gear failure and a crash.**

Country of origin **Japan**

Measures taken by economic operators **Recall of the product from end users
Manufacturer**

Products were found and measures were taken also in **Denmark
Finland
Greece
Croatia
Ireland
The Netherlands
Norway
Portugal
Sweden
Slovenia
Slovakia
United Kingdom**

Alert number **[A12/0025/16](#)**

Notifying country **Germany**

Product category **Motor vehicles**

Type **Consumer**

Product **Motorcycle**

Name **GSX-S1000/A/F/FA L6, GSX-R1000A L6**

Brand **Suzuki**

EC-type approval/model **Type: DG, WVCY; EC type approval: e4*2007/24*3135*01, e4*2007/24*2132*05**

Production dates **The vehicles concerned were manufactured in 2015.**

Product description **Motorcycle**

Risk type **Injuries**

Legal provisions (at EU level) and European standards against which the product was tested and did not comply **A manufacturing error may have resulted in damage to the sealing groove in the front brake caliper cylinder. There may therefore be a leakage of brake fluid, resulting in a failure of the front brakes.**

Country of origin **Japan**

Measures taken by economic operators **Recall of the product from end users
Manufacturer**

Products were found and measures were taken also in **Denmark
Finland
Norway
Sweden**

Alert number **[A12/0011/16](#)**

Notifying country **Germany**

Product category **Motor vehicles**

Type **Professional**

Product **Lorry**

Name **Porter**

Brand **Piaggio**

EC-type approval/model **Type-approval number: e11*2007/46*0031* Type: S90**

Production dates **The vehicles affected were produced between February 2010 and July 2015.**

Product description **Lorry**

Risk type **Injuries**

Legal provisions (at EU level) and European standards against which the product was tested and did not comply **The braking distance may lengthen owing to a defect in the electro-hydraulic ABS control unit.**

Country of origin **Italy**

Measures taken by economic operators **Recall of the product from end users
Manufacturer**

Products were found and measures were taken also in **Greece
Croatia
Slovenia**

Alert number **[A12/0026/16](#)**

Notifying country	Germany
Product category	Motor vehicles
Type	Consumer
Product	Passenger car
Name	Dokker, Lodgy, Logan and Sandero
Brand	Dacia
EC-type approval/model	Type: SD Dokker, Lodgy, Logan (2nd Generation) and Sandero (2nd Generation) EC type approvals: e2-2001-116-0314-..., e2-2007-46-0030-..
Production dates	Production period: from 17.09.2015 to 04.12.2015.
Product description	Passenger car
Risk type	Injuries
Legal provisions (at EU level) and European standards against which the product was tested and did not comply	Owing to a manufacturing defect, the track rods may break leading to failure of the steering.
Country of origin	Romania
Measures taken by economic operators	Recall of the product from end users Manufacturer
Products were found and measures were taken also in	Bulgaria Denmark Finland Croatia Ireland Malta The Netherlands Poland Portugal Sweden Slovenia United Kingdom

Alert number **[A12/0027/16](#)**

Notifying country **Germany**

Product category **Motor vehicles**

Type **Consumer**

Product **Passenger car / van**

Name **Caddy**

Brand **VW**

EC-type approval/model **Types: 2K, 2KN. EC type approval numbers: e1*2001/116*0252*, e1*2007/46*0217***

Production dates **Vehicles produced between 25.5.2012 and 31.1.2013 are affected.**

Product description **Passenger car**

Risk type **Injuries**

Legal provisions (at EU level) and European standards against which the product was tested and did not comply **There may be a defect in the earth connection of the electrical system control unit in the sill area. In the worst-case scenario, the engine could start by itself when the remote-control unit is operated, which would make the vehicle move forward if the engine is in gear.**

Country of origin **Poland**

Measures taken by economic operators **Recall of the product from end users
Manufacturer**

Products were found and measures were taken also in **Denmark
Finland
Greece
Croatia
Hungary
Ireland
The Netherlands
Portugal
Sweden
Slovenia
Slovakia
United Kingdom**

Alert number **[A12/0009/16](#)**



Notifying country	Finland
Product category	Hobby/sports equipment
Type	Consumer
Product	Ice-hockey helmet
Brand	1) Toronto 2) Pro-Star 3) Ina International Hespeler
Type / number of model	1) Toronto URS-306 2) Pro-Star 7SS-7000 and 7SS-7007 3) Ina International Hespeler 7SS-7000 and 7SS-7007
Batch number	6418025803423
Product description	Ice-hockey helmet with a face-protector, sold under different brands
Risk type	Injuries
Legal provisions (at EU level) and European standards against which the product was tested and did not comply	The helmet does not provide proper protection due to insufficient shock absorbing capacity. Moreover, the buckle can be released too easily. This could lead to head injuries in case of impact. The product does not comply with the requirements of the Personal Protective Equipment Directive and the relevant standard EN 10256.
Country of origin	People's Republic of China
Measures ordered by public authorities	Recall of the product from end users Other

Alert number **[A12/0002/16](#)**



Notifying country **France**

Product category **Toys**

Type **Consumer**

Product **Fancy-dress accessory**

Name **Hachoir Médiéval (Medieval cleaver)**

Brand **PARTYPRO**

Type / number of model **882059**

Batch number **882-06**

Product description **Medieval-style cleaver, 32 cm, made of painted plastic; attached to a cardboard label.**

Risk type **Chemical**

Legal provisions (at EU level) and European standards against which the product was tested and did not comply **The product releases a too high amount of copper (measured value: 35400 mg/kg). Exposure to excessive levels of copper can induce nausea, vomiting and/or abdominal pain and kidney and liver damage. The product does not comply with the requirements of the Toy Safety Directive and the relevant European standard EN 71-3.**

Country of origin **People's Republic of China**

Measures taken by economic operators **Withdrawal of the product from the market
Other**

Date of entry into force **10/07/2015**

Measures taken by economic operators **Recall of the product from end users
Other**

Date of entry into force **10/07/2015**

Alert number **[A11/0001/16](#)**



Notifying country	The Netherlands
Product category	Other
Type	Consumer
Product	Sky lantern
Name	wish balloon / sky lantern
Brand	Caffarata
Type / number of model	Christmas Halloween
Batch number	EAN 8717703393903
Product description	Paper wish balloon/sky lantern packed wrapped in transparency packaging. This concerns an 'old generation' wish balloon/sky lantern which is no longer on the market in the Netherlands since 1 January 2010.
Risk type	Fire
Legal provisions (at EU level) and European standards against which the product was tested and did not comply	The sky lantern has an open burner and metal wires. It can set fire in case it falls on the ground or hits something in the air.
Country of origin	People's Republic of China
Measures ordered by public authorities	Ban on the marketing of the product and any accompanying measures Other

